

Classic Danube, Vienna, Budapest & Bratislava



TRIP OVERVIEW

Characterised by imperial grandeur, old world charm and opulent architecture, cruise along a dramatic watercourse into the cities of Vienna in Austria, Budapest in Hungary and Slovakia's Bratislava. Enjoy a guided tour of the 'City of Music', delight in an on-board taster of Hungarian cuisine, and witness the Danube River's magnificent landscapes.

ITINERARY & DETAILS

This document aims to give you all the information that you require for a smooth and comfortable trip along the Danube. Please take the time to read this dossier to familiarise yourself with all the aspects of our river cruise. It includes important information such as flight details, visa requirements and travel insurance.

Your included meal guide:

B = Breakfast, L = Lunch, D = Dinner.

Day 1: UK to Vienna D

Depart London on your scheduled flight to Vienna. Greet your crew and enjoy a welcome cocktail before tucking into a traditional Austrian dinner.

Day 2: Vienna to Budapest B/L/D

An imperial cityscape announces your arrival into Austria's regal capital this morning. Enjoy an afternoon at leisure, or alternatively, explore the 'City of Music' from a unique perspective during a backstage tour of Vienna's majestic Konzerthaus (optional). Having savoured a delicious pastry and cup of Vienna Coffee, return for an evening of dancing whilst sailing towards Budapest.

Day 3: Budapest B/L/D

Discover an architectural treasure trove on this afternoon's tour of Budapest, incorporating a visit to the neo-gothic Great Market Hall; wander through a bustling hive of activity, where varied market stalls retail fresh produce, aromatic spices and local wines, or alternatively unwind in the natural thermal pools of Gellert Baths and Spa (optional). Following time at leisure, enjoy a Hungarian feast and traditional folk entertainment on board.

Day 4: Budapest to Bratislava B/L/D

Trace the river's winding path into the capital of Slovakia this afternoon, meandering through the cobbled streets and compact squares of Bratislava on an (optional) guided tour. Oozing old world charm, admire the city's contrasting gothic structures and Communist-era buildings which brush the banks of the Danube, before tonight's gala dinner on board your ship.

Day 5: Vienna B

Returning to Vienna this morning, savour a buffet breakfast before your airport transfer and return flight to the UK.

MEAL INFORMATION

Meals

Breakfast, lunch and dinner daily are taken onboard the ship. Tables seat 4 and 6 people, so you'll be able to converse and socialise with new friends, whilst never feeling crowded together. Tea and coffee are available on-board ship as well as unlimited soft drinks and alcoholic drinks, including a variety of wines and beer, both during meals and at the bar. (Premium brands are available at an extra cost). Any dietary requirements and dislikes should be made known to our reservations staff at the time of booking. On embarking the ship, you will be greeted by the captain, crew and staff and treated to welcome cocktails.

SHIP INFORMATION & ROUTE MAP

Ship information - 5★ MS Vivaldi

This premium, three-decked ship has 88 well-furnished cabins, large windows and a spacious sun deck. MS Vivaldi is decorated in an elegant and contemporary style, offering the perfect place to relax as she cruises the river Danube.

Length: 110m long
Cabins 88 cabins

Width 11.40m wide
Passengers: 176 passengers

Facilities

- Lounge bar with a dance floor ■ Bar ■ Restaurant ■ Sundeck
- Terrace ■ Wi-Fi on board



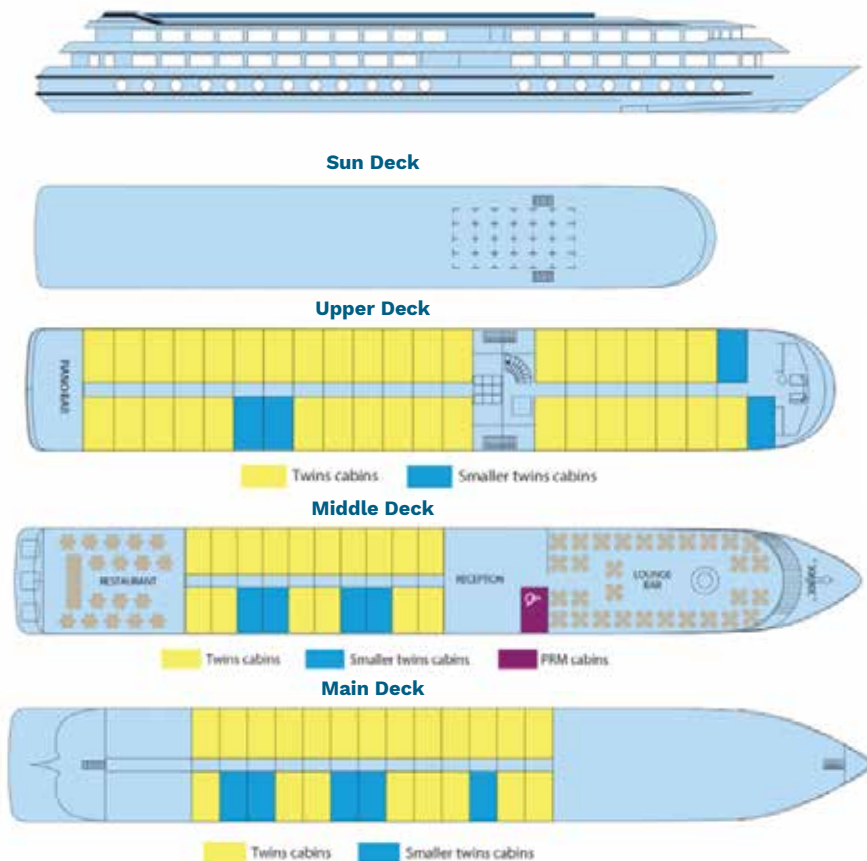
MS Vivaldi



The Cabins

All cabins are equipped with shower and toilet, phone (internal calls only), TV, towels, independent air-conditioning and safe.
Main deck: 26 cabins (21 twins, 5 smaller twin cabins)
Middle deck: 21 cabins (16 twins, 4 smaller twin cabins and 1 disabled cabin)
Upper deck: 41 cabins (37 twins, 4 smaller twin cabins).
Final confirmation of your deck and cabin will be confirmed at booking. Please contact us if you have any queries.

Twin Cabin



WHAT YOU NEED FOR YOUR TOUR

Visas

A visa is not required for your trip to Austria, Hungary and Slovakia. Further advice should be sought from the applicable tourist authority for other nationalities and for general queries. We strongly advise you check your destinations' Tourist Board or Embassy for the most up-to-date guidelines regarding passport validity.

Tour Guides

An English-speaking Cruise Director will be on board your cruise to help with any queries that you may have. While on excursions included in your itinerary, you will be accompanied by an English-speaking local tour guide. When exploring locally during your leisure time you will not be accompanied by a tour guide.

Shared cruise

Please note: your cruise is shared with international clients from other companies.

Tipping

Tipping is at your discretion. There is an envelope in your cabin for this purpose that can be handed to reception at the end of your cruise.

Currency Exchange

The currency in Austria and Slovakia as well as on board is the Euro (€). For Hungary it is the Hungarian Forint. We recommend that you exchange your currency before you leave the UK, however cash machines are available in most towns and cities to withdraw money in the local currency.

Personal Expenses

This cruise is All-Inclusive, so you will only need to take a little extra money with you to cover any premium drinks on board and souvenirs, drinks and snacks purchased when off the ship, as well as any optional excursions you wish to book.

Credit Card Information

Credit cards are accepted on board ship and throughout Austria, Hungary and Slovakia.

Itinerary Changes

The Captain and CroisiEurope reserve the right to alter/modify an itinerary

at any time, should safety or external circumstances make this necessary, changes are also subject to tides. Some of the highlights may only be seen on optional excursions at an additional cost, or by exploring independently.

Health and Vaccinations

It is your responsibility to check any health and vaccination requirements applicable to your booked arrangements. We can only provide general information about this. Health and hygiene facilities and disease risks vary from country to country. You should take health advice about your own needs as early as possible and in good time before your departure. Sources of information include; www.fco.gov.uk, www.travelhealthpro.org.uk, www.hpa.org.uk, your General Practitioner or a specialist clinic.

Physical Accessibility

This river cruise is accessible to most people with an average level of fitness and normal mobility. It involves moderate days of walking on cobble streets and getting on and off the cruise ship. This cruise is not suitable for anyone with walking difficulties.

Insurance

We strongly recommend that you and all members of your party are suitably insured as soon as you book your holiday. It is a condition of booking that you must have suitable travel insurance. It is important that you purchase travel insurance that suitably covers your participation in whatever activities you may undertake at the time that you make your booking. To assist you with this, we have arranged travel insurance in partnership with Holiday Extras. To arrange your travel insurance with Holiday Extras, please call 0800 781 4237 and quote 'WK830' for preferential rates. Please ensure you provide us with the name of your insurer, policy number and their 24-hour emergency contact number as soon as possible. Mercury Holidays will not be liable for any costs incurred by you due to your failure to take out suitable travel insurance from the date of booking.

Passport Information

Your Passport Information/A scanned copy of your passport is required for this tour. This information is required at least 90 days prior to your departure. Failure to provide this information on time may result in your booking being cancelled with loss of deposit.

ON YOUR ARRIVAL

On your arrival in Vienna you will be met by a representative from our local agent, **CroisiEurope**, holding a sign displaying: "Mercury Holidays". The Mercury Holidays/ **CroisiEurope** representative will show you to your transfer vehicle. If you need to contact your representative during your stay the details are:

CroisiEurope

Contact number: 0033 785 748468

Email: international-group-operations@croisieurope.com

Emergency contact information

Please find below the emergency contact details for **CroisiEurope**

24hr Contact number: 0033 785 748468

WHAT TO PACK

- Sunglasses, Sunscreen and hat in summer
- Comfortable walking shoes
- Camera and charger
- A plug adaptor - the voltage is 220-240 V
- Antibacterial hand gel
- Binoculars
- Personal first aid kit containing travel pills, rehydration powder, plasters, stomach settlers, antiseptic creams, aspirin etc
- Small day pack for excursions
- Waterproof, lightweight jacket
- Lightweight clothing
- Sweater and jacket for the cooler months

FLIGHT INFORMATION

IMPORTANT: Please note that final flight details, including terminal, airline and baggage allowance, will be confirmed on your final documentation which will be sent to you approximately 10 days before departure. A printed E-ticket is no longer required at check-in, all you need to do is present your passport to the staff at the desk and your boarding pass will be given to you.

Airport Extras

If you wish to arrange Airport car parking, lounges or accommodation at preferential rates, we recommend you book this in advance with Holiday Extras Tel. 0871 360 2000, quoting HX313.

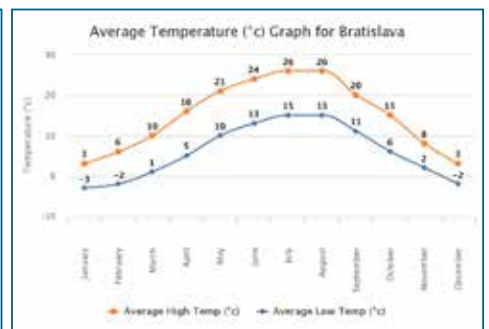
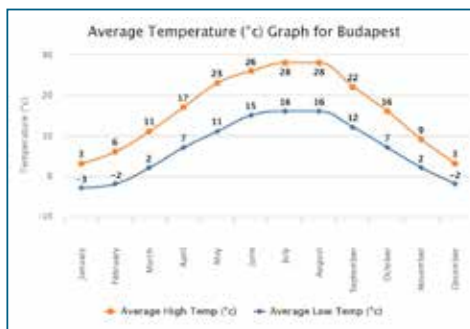
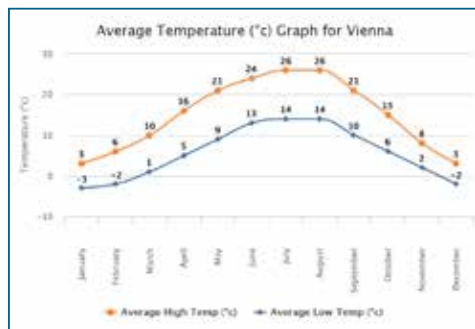
EMBARKING & DISEMBARKING

Embarkation Time: 6pm
Disembarkation Time: 9am

If your arrival is before this time, you will be transferred to the docking area where you will be able to leave your luggage. You are then free to explore the city at your own pace until it is time to board your ship. If your return flight is after 9am you will be able to leave your luggage onboard the ship (until 14:00pm) and spend your time exploring the city until your return airport transfer. Please note: from 9:00 am on day of disembarkation drinks will not be available in the lounge bar and there will be no other cruise services on board.

WEATHER AND CLIMATE

Weather can vary quite considerably throughout the year, so please familiarise yourself with the climate charts below.



Vienna City Extension

If you have not yet booked this fabulous extension, there is still time to do so. Please contact 0333 003 0522



TRIP OVERVIEW

Enjoy an extended 2-night stay in Austria's beautiful capital - Vienna, whose artistic heritage, imperial history and baroque architecture spectacularly characterise this vibrant 'City of Music'.

ITINERARY & DETAILS

This document aims to give you all the information which you will require during your beach extension to Vienna.

Hotel (2 nights)

Your stay in Vienna will take place at the **4★ Hotel Zeitgeist** on a Bed and Breakfast basis.

The Hotel Zeitgeist has a good central location only 300m from the main station and the Underground. The hotel has a bar, restaurant, Gym, Wi-Fi, air-conditioning + sauna. The rooms have a fridge, kettle, TV, air-conditioning and free Wi-Fi.

Hotel Information

4★ Hotel Zeitgeist

Address: Sonnwendgasse 15, 1100 Wien, Austria
Tel: 0043 1 90265

Tour Guides

Your stay in Vienna is not escorted by a tour guide and your time will be free to explore the area at your own pace. Transfers are included.

Transfers

Arrival transfer: 09:00am. Transfer from your ship to The Hotel Zeitgeist.
Supplier: A. C. CLASSY TRAVEL KG 0043 676 5907616

Return transfer: Pick up at 10:00am at The Hotel Zeitgeist to Vienna airport when booked on BA701 VIE 1410.

Supplier: AD Mietwagen Service GmbH 0043 122 82215 - Details to be reconfirmed at hotel desk.

Meals

Your stay will be on a Bed and Breakfast basis.

Personal Expenses

You will need to take money with you to cover any lunches, as well as personal purchases, such as souvenirs and drinks.



FLIGHT INFORMATION

Please note: Final hotel and flight details will be confirmed on your e-ticket and final documentation which will be sent to you approximately 10 days before departure.

For any further enquiries or for more information call us on **0333 003 0522**